

# YOUR SAFETY IS OUR PRIORITY.

Delta's number one priority is always the safety of our customers and employees.

At Delta, we pride ourselves on delivering a superior customer experience. Integral to that experience is providing a safe and comfortable environment for our customers and employees. We are in constant contact with the CDC, WHO and other health organizations to ensure we follow, and in many cases exceed, their guidance on health precautions related to COVID-19.

Delta maintains high standard for cleaning and disinfecting our aircraft. Here is a look at what we are doing behind the scenes to prevent the spread of COVID-19.

## ON THE GROUND

### Delta Sky Club and Gate Cleaning Measures

Ongoing cleaning procedures throughout the day, with a **full sanitation** each night after closing

### International Biometric Boarding

Our optional international biometric boarding is based on photo and facial recognition. **No fingerprint scan necessary**



## ONBOARD

### High-grade, EPA-registered Disinfectant Used On All Flights

Used in all aircraft cleaning procedures including common surface areas in galleys and lavatories

### 19-Point Checklist for Cabin Cleanliness on Transoceanic Flights

Disinfecting cabin surfaces and customer contact areas such as seats, seatback pockets, tray tables and floors with our **high-grade, EPA-registered disinfectant**, which is rated to combat many communicable diseases

### Disinfection

**Deploying a fogging technique** with a highly-effective, EPA-registered disinfectant on all trans-Pacific and trans-Atlantic inbound flights

### Additional Measures for U.S.-bound flights from Asia

Inbound linen and headphones are being segregated and **washed/sanitized/disinfected separately** from other linen and headphones. All unused inbound supplies are being discarded

### Customer Care Conveniences

All customers on long-haul international flights are provided with amenity kits, which contain **hand sanitizer or cleansing towelettes**

### Lavatory Tidy Kits

**Pre-packaged lavatory cleaning supplies** including gloves, disinfectant wipes, a mini-mop with handle, a trash bag and a device for trash pickup; available on many international and transcontinental flights



## AIR QUALITY

### State-of-the-art Air Circulation Systems<sup>1</sup>

Blend fresh outside air that is sterilized with a high-temperature compressor and ozone purifier with existing cabin air that has been recirculated through an **industrial-grade HEPA filter**

### Industrial-grade HEPA filter

HEPA air filters extract more than **99.999%** of even the **tiniest viruses**, as small as 0.01 micrometers, and can filter out coronaviruses specifically as they range from 0.08 to 0.16 micrometers in size

## CATERING

### Tableware Sanitization

All tableware, dishes, cutlery and glassware are **sanitized and disinfected** before washing

### Catering Equipment Sanitization

Sanitation fogger systems to be used at **each international gateway catering location** to sanitize inbound catering equipment and supplies

### Additional Gloves

Glove provisioning has been increased for crew usage—**more than 100 pairs** available on every international flight



KEEP CLIMBING



<sup>1</sup>All international wide bodies and many narrowbodies including 737s, 757s, A220s, A319s, A320s, A321s and A350s  
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